



OPEN MEETING

**REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
MOBILITY AND VEHICLES COMMITTEE**

**Wednesday, August 1, 2018 – 1:30 p.m.
Laguna Woods Village Community Center Board Room
24351 El Toro Road**

AGENDA

1. Call to Order
2. Acknowledgment of Media
3. Approval of the Agenda
4. Approval of Meeting Report for June 6, 2018
5. Chair's Remarks
6. Member Comments (Items Not on the Agenda)
7. Response to Member Comments
8. Department Head Update

Consent:

None

Reports:

9. Transportation & Maintenance Manager Reports
10. Demonstration of "Ride Now" Plan-A-Ride Scheduling System

Items for Discussion and Consideration:

11. Charter Review
12. Petition Requesting Change in Bus Service

Items for Future Agendas:

13. Evaluation of Alternative Transportation Options

Concluding Business:

14. Committee Member Comments
15. Date of Next Meeting – Wednesday, October 3, 2018
16. Adjournment

Judith Troutman, Chair
Bruce Hartley, Staff Officer
Telephone: 949-597-4650

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OPEN MEETING

**REPORT OF REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
MOBILITY AND VEHICLES COMMITTEE**

**Wednesday, June 6, 2018 – 1:30 p.m.
Laguna Woods Village Community Center Board Room
24351 El Toro Road, Laguna Woods, CA 92637**

MEMBERS PRESENT: Judith Troutman, Ray Gros, Bert Moldow, Cash Achrekar, Reza Bastani, Roy Bruninghaus, John Frankel, June Greenwald, Alternate for John Dalis

ADVISORS: Shelva Lenzkes

MEMBERS ABSENT: John Dalis

OTHERS PRESENT:

STAFF PRESENT: Bruce Hartley, Andrew Harrell, Jackie Kupfert, Kelli Newton

1. Call to Order

Chair Troutman called the meeting to order at 1:30 p.m.

2. Acknowledgment of Media

No press was present.

3. Approval of the Agenda

By consensus, the agenda was approved.

4. Approval of Meeting Report for April 4, 2018

The Regular Meeting Report of April 4, 2018, was approved by consensus.

5. Chair's Remarks

A petition was received at the GRF Board meeting regarding bus service. Staff will review the petition. Director Troutman introduced Shelva Lenzkes and Vashti Williams as the new Advisors. Director Troutman spoke on how change is difficult for seniors and that Village staff typically have municipal experience, but maybe not with seniors. Staff and residents must exercise patience with each other. Change will be constant, but will be welcomed. All residents are part of the Transportation team; but she asked all to be team players by remaining informed and looking at the "bigger picture." Staff and the committee will be more communicative to the residents to ease fears and allow understanding of changes.

6. Member Comments (Items Not on the Agenda)

- Suellen Zima (823-D) spoke about future transportation needs, cameras on the buses and plan-a-ride.
- Shirley Niederkorn (184-A) spoke about Federal grant money used for buses, bus drivers and Plan-A-Ride.
- Gloria Moldow spoke about the Bus Newsletter and the proposed mission statement. Spoke about Lyft/Uber usage and suggested gogograndparents.com as a service for residents.
- Richard Fumanti (277-A) spoke about the fixed routes and Plan-A-Ride reservations.
- Mary Wall (239-D) spoke about ADA compliance and shopping carts on buses.
- Shirley Niederkorn (184-A) stated that more information is needed on appropriate shopping carts that can be brought on the buses.

7. Response to Member Comments

Mr. Hartley responded that cameras will be placed on all security vehicles, new vehicles purchases and all buses without signs posted. Images are stored for 7 days Plan-a-ride currently has 15 minutes time slots for reservations, will be lengthened to 20 minute slots. Sunday Plan-A-Ride is being reviewed due to high volume. Village TV and bus meetings are used to notify residents on what is allowed on the bus regarding carts. Flyer does have 3 numbers: 1 for reservations, 1 for destination shopping and 1 is for general information. They must be separated to allow flow of many calls. We are not disbanding the fixed routes at this time.

8. Department Head Update

Bruce Hartley, General Services Director, provided proposed vehicles for 2019 budget. The Finance meeting for GRF will be on Monday, June 11, 2018.

Consent:

None

Reports:

9. Transportation & Maintenance Manager Reports

Drew Harrell, Transportation and Maintenance Services Manager, spoke about the driver 'Lunch Relief Program', Driver Audits, and the new vehicles being purchased. Director Bruninghaus made a motion to recommend to the GRF Board, the retro-active approval of the Lunch Relief Program change implemented June 4, 2018. It was seconded by Director Perak and approved unanimously.

10. Demonstration of "Ride Now" Plan-A-Ride Scheduling System

Due to technical difficulties, the demonstration will be provided at the August meeting.

Mr. Hartley asked for clarification of "meeting individual needs." Director Bruninghaus stated that it remains needs for the greater good, not literally needs of the individual and is used as a broad statement to allow latitude. Director Skillman directed the committee to review #3. 5. Director Moldow wants reassurance that we use energy efficient and environmentally sound vehicles.

A motion was made by Director Skillman, with a second by Director Bruninghaus, to recommend the amended draft charter to the GRF Board as presented with the following changes:

Item 10. Add "in a timely manner"

Item 2. Remove "ensure" and replace with "assure."

The Motion passed unanimously.

Items for Future Agendas:

13.

- Evaluation of Alternative Transportation Options
- Demonstration of "Ride Now" Plan-A-Ride Scheduling System
- Petition Presented to the GRF Board
- Advertising on Buses (tentative)

Concluding Business:

14. Committee Member Comments

June Greenwald stated the Towers recently completed a survey and final results are not available yet. Director Bruninghaus thanked chair and staff. Director Moldow inquired about advertising on the buses. Director Skillman stated we are non-profit. Mr. Hartley stated we are not allowed to advertise on the busses for revenue due to the existing grant program, but can reassess in the future. Staff was directed to add this to the future agenda items. Director Lenzkes inquired about communication with residents and Director Troutman. Director Troutman stated that survey cards are on the buses and that she attaches her card to each and reads those that are returned.

15. Date of Next Meeting – Wednesday, August 1, 2018

16. Adjournment

The meeting was adjourned at 1:58 p.m.


Judith Troutman, Chair
GRF Mobility & Vehicles Committee

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STAFF REPORT

DATE: August 1, 2018
FOR: Mobility and Vehicles Committee
SUBJECT: Transportation and Maintenance Services Manager's Report

RECOMMENDATION

Receive and file report.

BACKGROUND

At each meeting of the Mobility and Vehicles Committee, the Transportation and Maintenance Services Manager provides information related to Transportation and the operational costs of the Village fleet and equipment. The reports are varied each meeting and are submitted to the Committee to provide a broad spectrum of information on a variety of topics. At the meeting of June 6, 2018 the Committee was provided with an update on the driver 'Lunch Relief Program' changes; driver audits and new vehicles that were added to the fleet.

DISCUSSION

Plan A Ride Trends

For the first half of 2018 Transportation staff was using an auto-dispatching program (Dash Ride) which allowed tracking the weekly trends in ridership. Currently, the program is averaging 300-400 riders per day during the weekdays and over 600 on weekends. See Attachment 1. Increases and decreases in ridership are affected by several factors. One problem that occurs, which leads to statistics showing higher ridership, is the 'double booking' of rides. This occurs when residents forget that they have placed a request and then call again to reserve a ride for the same trip. With the current system, Transportation staff are unable to identify when a duplicate request is made. Schedulers become aware of the problem when they assign trips to the manifest. Another trend is the high number of cancellations. Factors that may contribute to the cancellation of rides are illness, adverse weather, residents failing to be at their pickup location at their scheduled time and the cancellation by staff of duplicate requests. The attached graph reflects completed rides and trends during the first six months of 2018. The numbers reflect overall trends in rides from the beginning of the year until June 30, 2018. See Attachment 1. The new scheduling software, 'Ride Now', is now fully operational and will provide more reporting capabilities in the future, while eliminating the problems experienced with the 'Dash Ride' system.

July 4th Special Event Support

The Transportation Division provided five buses and drivers for a shuttle service in support of the Recreation Department's annual July 4th festivities at Clubhouse Two. The shuttle service provided service to the very popular event from the employee parking lot at the Service Center to Clubhouse Two. Overall the shuttle service was successful, with the last group of riders being delivered to their vehicles by 9:45 p.m. after the conclusion of the event.

Destination Shopping

Each Tuesday residents may take the Destination Shopping bus to one of six locations that change on a rotating schedule. Reservations may be made up to two weeks in advance to select a preferred departure time of either 10:00 a.m. or 11:00 a.m. by calling 949-597-4242. Due to the popularity of the Destination Shopping program, some residents are placed on a waiting list in case of any cancellations. Residents are allotted approximately two hours of shopping at the weekly destination. Residents departing at 10:00 a.m. have a return pick up time of 12:30 p.m. Residents departing at 11:00 a.m. have a return pick up time of 1:30 p.m. Transportation is exploring additional locations for 2019.

Current Shopping Destinations:

- Downtown Laguna Beach
- Aliso Viejo Town Center
- Orange Tree Square Shopping Center
- Irvine Spectrum
- Market Place at Laguna Nigel/Playa De La Paz
- Mission Viejo Mall

New 9-Passenger Bus

Transportation has received the new 2018 Ford Transit ARBOC 'Spirit of Independence' bus. This smaller, nine passenger vehicle has been reconfigured to better meet the needs of the community, with the ability to accommodate two wheel chairs or one power cart and an area designed within the bus for the storage of grocery carts or other items. There are several benefits to a vehicle of this size and capacity. It has the ability to service the Plan-A-Ride program or fixed routes with low ridership. It can also enter locations and cul-de-sacs where the larger buses have a difficult time maneuvering. This new bus can also be operated by staff without the requirement of having a commercial driver's license.

Prepared By: Drew Harrell, Transportation and Maintenance Services Manager

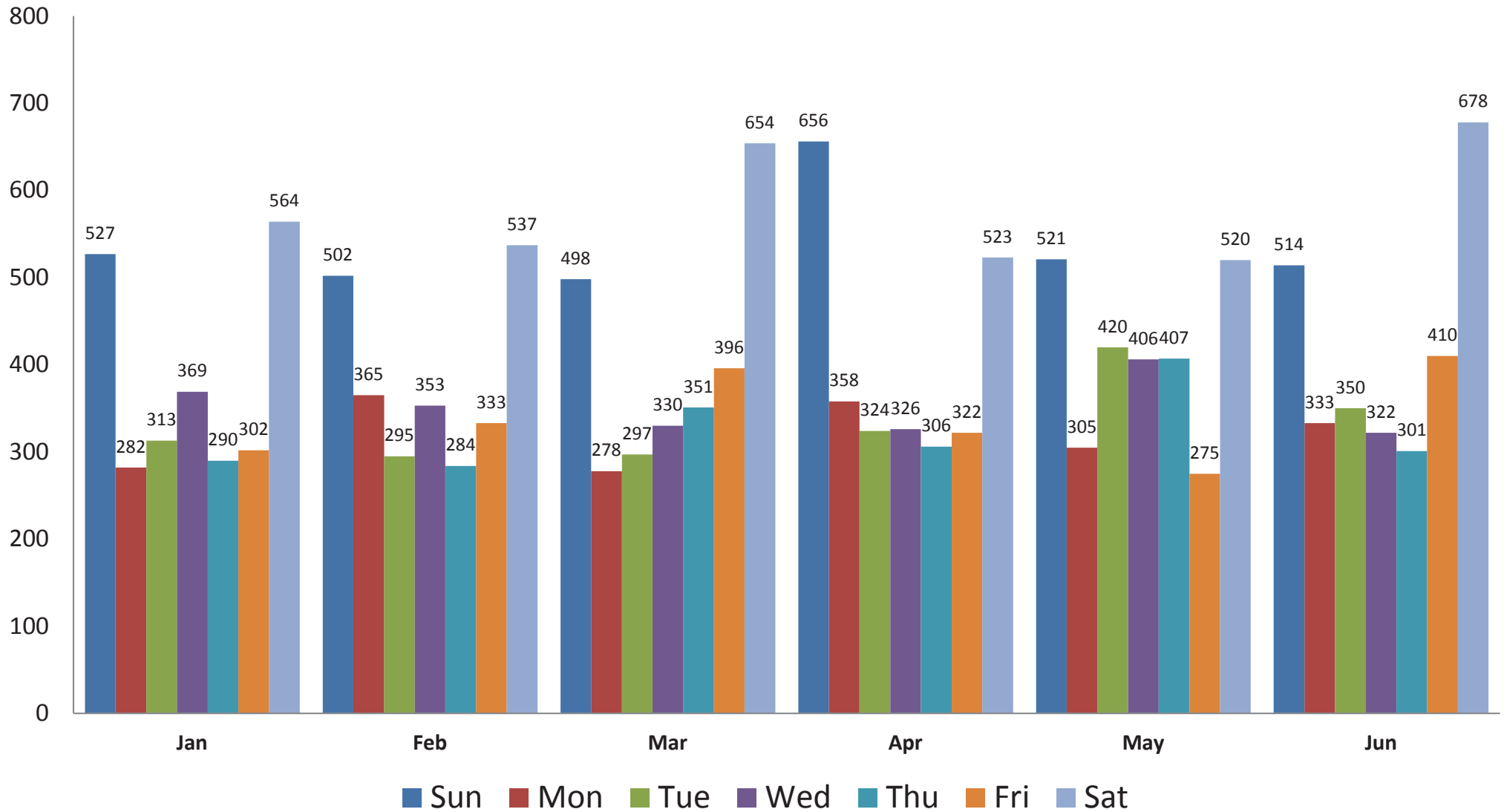
Reviewed By: Bruce Hartley, General Services Director

ATTACHMENT(S):

ATT-1: Plan A Ride Ridership Trends

ATT-2: Photographs of New Bus

Plan-A-Ride Passenger Weekly Count



2018 FORD TRANSIT ARBOC SPIRIT OF INDEPENDENCE BUS



Demonstration of “Ride Now” Plan-A-Ride Scheduling System

Video Presentation

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STAFF REPORT

DATE: August 1, 2018
FOR: Mobility & Vehicles Committee
SUBJECT: Committee Charter

RECOMMENDATION

Provide Staff direction.

BACKGROUND

At the June 6, 2018 meeting of the M & V Committee, the staff presented proposed changes to the Committee's original charter as directed by the Chair. The Committee approved the amended charter with minor changes and recommended approval by the Board of Directors. The Board declined to consider the amended charter. A working group of Directors met on July 25, 2018 to review the proposed charter and discuss potential changes.

DISCUSSION

The working group of GRF Directors met and reviewed the proposed charter and refined the language. The proposed charter, incorporating all changes made previously by the Committee and on July 25, 2018 by the working group is included as Attachment 2.

FINANCIAL ANALYSIS

None

Prepared By: Bruce Hartley, General Services Director

Reviewed By: Siobhan Foster, Chief Operation Officer

ATTACHMENT(S)

ATT-1: GRF Resolution 90-11-146

ATT-2: Proposed Charter

RESOLUTION 90-11-146

WHEREAS, the Bus Services Committee was established pursuant to Article 7, Section 7.1.1 of the Bylaws of this Corporation; and

WHEREAS, on November 22, 2011 the Board of Directors agreed to change the name to the Laguna Woods Village Mobility and Vehicles Committee;

NOW THEREFORE BE IT RESOLVED, December 6, 2011, that the Board of Directors of this Corporation hereby assigns the general duties and responsibilities imposed upon all standing committees to the Laguna Woods Village Mobility and Vehicles Committee as follows:

1. Serve as a working liaison between the GRF Board and the Managing Agent's Vehicle Maintenance Department, specific to all transportation issues to ensure that vehicles and any associated equipment are appropriate for the intended services.
2. Recommend, evaluate, review and approve any proposed service modification to the Laguna Woods Village bus system and present these modifications to the GRF Board of Directors for final approval and implementation.
3. Approve the specifications recommended for the purchase and replacement of Golden Rain Foundation vehicles and recommend appropriate action to the GRF Board for final approval.
4. Review all unbudgeted requests for vehicles and recommend appropriate action to the finance committee.
5. Ensure that the equipment and fixtures owned or leased by GRF for use by the Transportation and Vehicle Maintenance departments are maintained as necessary to sustain a consistent level of performance to meet the requirements of the community.
6. Review and maintain bus schedules and bus routing providing recommendations that will improve the level of service to the community.
7. Develop, enhance and provide comprehensive educational literature and training classes for the bus riding community.
8. Work to promote the optimum and most efficient use of vehicle and related equipment at GRF Facilities.

RESOLVED FURTHER, that Resolution 90-06-10, adopted February 7, 2006 is hereby superseded and cancelled.

RESOLUTION 90-18-XXX
Mobility and Vehicles Committee Charter

WHEREAS, the Bus Services Committee was established pursuant to Article 7, Section 7.1.1 of the Bylaws of this Corporation; and

WHEREAS, November 22, 2011 the Board of Directors agreed to change the name to the Laguna Woods Village Mobility and Vehicles Committee; and

WHEREAS, December 6, 2011, the Board of Directors assigned the general duties and responsibilities of the Laguna Woods Village Mobility and Vehicles Committee; and

WHEREAS, September 4, 2018 the Board of Directors has revised the general duties and responsibilities of the Laguna Woods Village Mobility and Vehicles Committee;

NOW THEREFORE BE IT RESOLVED, that the Mobility and Vehicles Committee shall:

1. Perform the duties imposed upon all standing committees as set forth in the resolution entitled, "General Duties of Standing Committees".
2. Serve as liaison between the Golden Rain Foundation Board of Directors (GRF Board) and the Managing Agent for all transportation issues.
3. Develop policies and procedures for the GRF Transportation System that strives to meet the needs of the Laguna Woods Village Community.
4. Review long-range plans prepared by the Managing Agent to improve the efficiency and effectiveness of the GRF transportation system with an emphasis on new and emerging technology; focusing on operational and energy efficiency and make recommendations to the GRF Board for final approval.
5. Review major service modifications to the Laguna Woods Village transportation system that are proposed by the Managing Agent and present those modifications to the GRF Board for final approval.
6. Review the specifications recommended by the Managing Agent for the procurement of GRF vehicles.
7. Review requests submitted to the Committee by the Managing Agent for transportation services and vehicles that require supplemental funding and recommend appropriate action to the GRF Finance Committee.

8. Ensure that the transportation facilities, equipment, and fixtures owned or leased by the GRF Board are maintained by the Managing Agent to sustain a high level of efficient performance.
9. Review bus schedules, bus routing plans or other alternative transportation programs developed by the Managing Agent. Provide recommendations to the Managing Agent that will ensure both a high level of service to the Members and an efficient use of transportation resources. Present these modifications to the GRF Board for final approval.
10. Ensure that the Managing Agent develops and provides an effective Customer Service Program that includes educational literature, training classes, alternative transportation information and direct rider support.
11. Work together with the GRF Media and Communications Committee and the Managing Agent's Communications staff to keep residents informed of all matters related to and affecting the GRF Transportation System.

RESOLVED FURTHER; that Resolution 90-11-146, adopted December 6, 2011 is hereby superseded and cancelled.

STAFF REPORT

DATE: August 1, 2018
FOR: Mobility & Vehicles Committee
SUBJECT: Petition Requesting Change in Bus Service

RECOMMENDATION

Provide Staff direction.

BACKGROUND

At the June 6, 2018 meeting of the GRF Board of Directors, a petition was received from residents requesting that GRF reinstate seven day per week fixed route bus service to the community. Attachment 1. The petition also requests that the schedules included in the petition package be utilized. However, the schedules provided are for the 11-route system utilized prior to January 2018, when the bus system was modified to an 8-route system.

DISCUSSION

The petition was signed by approximately 320 people. No verification of membership or residency was performed by staff.

In January 2017, the 8-route system was implemented as part of the adopted 2017 Business Plan. At that time, it resulted in an operational savings of \$250,000 and providing the same travel options that were available with the previous 11-route system, while improving service through reduced transfers needed to reach destinations. This new system, called the 'Easy Rider', would still provide efficient transportation for Village residents, but would decrease the cost of the service to address the declining ridership and the frequent complaints of empty buses traveling around the community.

In January 2018, Plan-A-Ride, a reservation based system, was expanded from weekdays to the weekend, replacing the Easy Rider fixed route service on Saturday, Sunday and holidays. At that time, a bus driver 'lunch relief' program was also initiated. This service, which allowed for required meal breaks, was eliminated following several operational challenges and rider complaints that could not be resolved. The budgeted savings for 2018 were projected to be \$300,000. The actual savings, once the lunch relief program was eliminated will be approximately \$200,000.

The reinstatement of the pre-2017 11-route system or the 8-route, seven day per week fixed route system would result in additional costs and add to the on-going problem of

finding and training qualified drivers. The benefit of either of those systems is the convenience to the riders. The 11-route system typically required more transfers, but resulted in shorter wait times. The 8-route system eliminates the need to plan ahead, with buses running continuously seven days per week on established schedules.

FINANCIAL ANALYSIS

The reinstatement of the 8-route system operating seven days per week would cost an additional \$250,000 per year, resulting in an assessment increase of \$1.64 per manor per month. The reinstatement of the 11-route system would cost \$1,000,000, per year, resulting in an assessment increase of \$6.54 per manor per month.

Prepared By: Bruce Hartley, General Services Director

Reviewed By: Siobhan Foster, Chief Operation Officer

ATTACHMENT(S)

ATT-1: Petition Package and Resident Letters

PETITION

TO: PRESIDENT GRF TOM SIRKEL
 TRANSPORTATION COMMITTEE CHAIRWOMAN
 GRF JUDITH TROUTMAN
 CEO VMSI BRAD HUDSON

FOR REINSTATEMENT OF THE 7 DAY FIXED ROUTE BUS SERVICE

We, the undersigned bus riders, are petitioning Golden Rain Foundation, Transportation Committee, and VMSI to reinstate the 7 day fixed route bus service.
 Many of us are physically challenged - with vision, dexterity and mobility challenges. We need the 7 day fixed route buses not Plan a Ride so that we can keep active.

Attached:

- (1) 260 signatures with addresses.
- (2) 7 day fixed route bus schedule Daily Boarding Times dated 3/26/2016.
- (3) Letters to the Laguna Woods Globe re buses.
- (4) Golden Rain Foundation Operating Rules - Updated January 23, 2018, pages 13 and 14.

Patricia Luna

Manor No. 243F

P.D. Luna

DATE: JUNE 5, 2018

WE NEED THE 7 DAY FIXED ROUTE BUSES
Manor # Signature NOT PLAN A RIDE

860 B Carol Greenford
 190 A Joseph V. Sery Siey
 5223 MOYA Sue S. Mills
 933-P Avenida Mayra Pacho Kinner
 741-A Calle Aragon Mary J. Robe
 874-N Avenida Silla Mandell
 126-E Darshan Kurana D.K.
 240-D CALLE ARAGON NORMA HARRIS
 5264 Leslie Knight
 18-C Stanley D. Go.
 2189 #P Marisol J. Dela Bayca

PETITION OF RESIDENTS:

WE NEED OUR BUSES DAILY. "PLAN A RIDE" WILL NOT WORK.

MAJOR

SIGNATURE

759 A-CALLE ARAGON	Rita Yankasamy
757 A Calle Aragon	Carmel Yargan
243-G Calle Aragon	Monique Leat
243-F Patricia D Luna	R. D. Luna
29-H CANEARAGON B-BENON	Barbara Benon
51-C CALLE ARAGON - JOSEPHINE DEKADO	Josephine Dekado
3498-2d Bahia Blanca W. Patricia Holmes	Patricia Holmes
900-P Ronda Sevilla	F. Yargan
686-B. Avenida Jenece	Id. Yargan
74-B Calle Aragon-	Luz Andrade
2319 N Via Puerta	Leatha Martinez
2070-O Eleanor Valek	Eleanor Valek
3396-A Dorcas Huber Calle Azule	Dorcas Huber
2319 N Via Puerta	B. Pierantoni
3301 Via Carrizo unit Q	OKA BYAN
3235 SAN AMADEO unit A	Lettie Slusiewicz
3235 SAN Amadeo unit A	Richard Slusiewicz
541-H VIA ESTRADA	Betty Schi
3134-C Via Serena N, Unit C	Cecelia Fong
665-B PARVIN	
665-B Sarricena	
201 Mandana derakhshampay	
326 Avenida Carmel 92637	M. Sakou Bayat
1357 70th St	Wendy Brisker
86-E Gerty Abbas	Abbas

WE NEED 7 DAY FIXED ROUTE BUSES
NOT PLAN A RIDE

ADDRESS

690-B Avenida Penilla

2787 via Mariposa

2386 VIA MARIPOSA W

5-D via castilla

725 C

392 Ave castilla

100 N Xuehian Wu

807 #C

~~Jean Ocker~~

175 Grande Mayorea

3213 San Mei Hui

92 AVE MAJORCA #A

3504 C Babie Blanca W.

704A Minh Ngan

LOUS ALTOS

418A castill

~~282~~ 282 Avenida Carmel

97 (E) Calle Aragon

428 A

863-0

22 D AVE

MAJORCA

NAME

Angela Rodrigo

Kay Chung
~~Arthur Boston~~

Betty Dorghun
meltzer ch

Jenein Tarsanci

Dile Walker

Jean Ocker

Mei Hui

942327AU

~~Jay K~~

~~2~~
sazie chery

Elaine Pizarri

Rington
Walt Stuart

Sandra Eder

124/18

WE NEED THE 7 DAY FIXED ROUTE BUSES NOT
PLAN A RIDE

ADDRESS	NAME
5372 PUNTA ALTA	SHIJIN LOU
24055 PASEO DEL LAGO	PAT LABENZ
24055 Paseo del Lago	Pat Moder
217A Avenida Majorca	Evelyn Farnous
198B " "	Pat McHenry
81540 Alhambra	mahin SALAMATI
116H Via Estrada	Su. SANTI
2181A Via Rapa	Tom Krogsrud
2254D Via Puerta	Alma Miller
Ron Agal	2368 Via Mariposa
65H Paula Minichan	Calle Aragon LW-
119R VIA ESTRADA	Qi Lan
124 VIA ESTRA	BILL FRYE
708B AVENIDA MAJORCA	Mary P. Nutter
282B Avenida Carmel	Blaine Gregorius
282B Avenida Carmel	Quella KJ
321-F Avenida Carmel	Jo Ann Bailor
2028A Via Mariposa	KA Austin
3431-A Bahia Blanca	Loris Orion
3363-C Findler	Arlene Widet
834B RONDA Sevilla	Al Bryan
2381 Vid Mariposa	Maureen Dore
906 Ronda Sevilla	M. Hecks
236B Av. Majorca	H. Ghanlani
220 AV. MAJORICA	STAG S. ELDRIGE
206A Via Mariposa	KIMTYO WASHI

4 W
12/18

WE NEED THE 7 DAY FIXED ROUTE BUSES
NOT PLAN A RIDE

ADDRESS	NAME
3217 D VIA CARRIZO	MISTY FOLDEN
2412 Ronda Granada	e. Buchanan
2121 B Arroyo	Carla Egender
2403-24 Arroyo	Amosin Zhang
2373 B V. MAR. West	MARY MERSENEAU
2374 A Via Via Manizaco	Yuan Yuan Chang
2374 A " "	Erin Chang
760 Calle ARAGON	Jim Sisco
936 A	Leo
946 AVE CARMON Dolores Shantky	
2030 Susan Miller via Manizaco #	Susan Miller
2213 E	Joan Palmer
3280 Julia Alcinole	MAKULA...
785-13 Via Los Altos	Helen M. Thomas
32730 San Anselmo	Habin Zhang
735 ARAGON	Rick P. Moran
630 P Avenida Sevilla	Br Co
LUOS ALTOS	IRAJ ASJARI
670 "01" Via Manizaco with	am / AS
" " " "	" / AS

WE NEED 7 DAY FIXED BUS ROUTES NOT PLAN A RIDE

2018

	address	name
A. OZONE	446-B AVENIDA SEVILLA, L.G. 92437	
239 D	CALLE ARAGON	Mary Hall
2049-G	VIA MARIPOSA EAST	CELIA TULLINSON
4004 2-E	" "	Jeffrey James O'
257B	CALLE ARAGON	Audrey Belcher
286 D	" "	Jin Gattlan
2234 A		Thanh Du Ngoc
872-P	Ave. Sevilla	Jeann Manning
277-F	Fu mai Chen	Jimin Chun
844-P	Ronda Mendoza	Tamela Finter-Cooper
844-P	Ronda Mendoza	Wade Cooper
324 E	VIA CAJON 20	Edith Shepherd
959	Calle Aragon	2 Hans Roennan
89 B	CALLE ARAGON	Zhi Long Cai
4018	Calle Sonora Este, Unit C	W. Watson
4025	CALLE SONORA SE	Frank Capin
2393	VIA MARIPOSA W.	Bah Nunsky
3286A	SAN AMADEO.	Anne Cotti
3270-A	San Amadeo	Barbara A. Oddy
143-C	AVD Majorca	Raile TS
5499-	26 Paseo Del Lago W	Jacky Lee
869-A	Avenida Sevilla	Huan Han
391 P	Avenida Castilla	Alison Holt
143-C	AVD Majorca	Qi mei Chen
Joey	798 B Calle Alts	Jeghin Thompson
369-H	Ave. Castilla	Amber Zeng

2018

WE NEED 7 DAY FIXED BUS ROUTES
NOT PLAN A RIDE

ADDRESS	NAME
766 A Calle Aragon	Harry Rocky
201 N AVENIDA SEVILLA	MANDANA DERAKHSHAN REY
3027-L Monique Belanger	
Mary Elizabeth Novanien	
24055 Paseo Del Lago W V	Patricia Muder
24055 Paseo Del Lago	Evelyn Hendrickson
32732 Mai Hua Haibin Zhang	SUN AMBER
254 Paseo Del Lago	GEOFF LEMMON
5369 Chengxiu Xu	ALGARROBO 719
926 A AVENIDA MAJORCA	SUSAN CHANCE
926 A AVENIDA MAJORCA	John Chance
912-B Ronda Sevilla	Lila Williams
116 H Vta ENTRADA	J. Olan
1197 "	Harding
812 N	J. Olan
3076 D ROY DEVOLL	
3076 D JOYE DEVOLL	
610 Calle Cadiz	Patricia H. H. H.
90-B Avenida Sevilla	Angele
2228 HC-	H-M
341 Avenida Sevilla	
3011 VIA BUENA VISTA JT	

2018 WE NEED THE 7 DAY FIXED ROUTE BUSES
 ADDRESS NOT PLAN A RIDE NAME

179 Ave Mayorca Help
 184 Ave Mayorca
 648-B Avenida Sevilla
 2006 Va mapoan #C
 72c ~~San~~ Calle Aragon
 2290 Va Route UNIT C
 97E Calle Aragon
 198E Ann Leah Anemayorca
 672 #C Michelle Tang
 2205 Mari Posa Escal B
 815 #0 Al Ahambra

K Mc CARTAN
 741 Ave MAJORCA D
 3278 San Amadeo Q
 2121 Q RONDA GRANVIA
 587A Marilyn Syreora
 766 G CALLE ARAGON
 5337 B BAHIA BLANCA W.
 767A Calle Aragon # A
 760 A Calle Aragon Unit A
 356 B J. Spauling
 2040 1/2 A V. A MADRASA W
 564 #B AVE SEVILLA (VISION IMPAIRED)
 771-A CALLE ARAGON
 452-0 AVE CARMEL
 3302 Carrizo
 7-3-02 2178, Via Puerto

gentrally Robly
 Spiky megakorn
 Usiko Fujimoto
 Henry And
 Gus Fisher
 Angela
 Anna Sughal
 Ann Leak
 Michelle Tang
 Mary T Miller
 IRAS SALAMATI

3705 A CARRIZO
 L. A. Oslor
 Margaret Jean Lorman
 El Rodeo
 Donna H Avery
 Jeanne B. Deva
 Jeong Va Cho
 Chai Pak KO
 J. Spauling
 Edgardo Molina, Sr
 Mary
 Ming Chang
 Susan Ford
 Kathy Miller
 Sue

731
2018

WE NEED 7 DAY FIXED BUS ROUTES NOT PLAN A RIDE

ADDRESS

NAME

426 C ~~CHAVEZ~~ CASTILLA
765 C Calle Oregon
3056 C VIA SERENA S.
39 Calle Oregon
5-D Via Castilla
2257-T ~~Fa' Fan~~ Via Puente
2257-T
427-B Ave Sevilla
2276 O ~~JAERTE TAVAR~~
2114 B Via Puente
400 B E.
536 E
185 P AVENIDA Majorca
2232-N ~~Bohna Blane~~ Via Puente
5334 B Bohna Blane
2143 A
2401- Via Mariposa W 2 A
HANDICAPPED THE TOWERS
608 II II
161 Avenida Majorca
2009-0 Via Mariposa W.
Bus Rider 4E to?
756 MAJORCA
217 K
2249 J

Sharon Davidson
Mae Strahan
Phyllis
Rantoni
Bert
Tie Fan
Linda
Albert Yu
Jackie Sener
CARR
C E Lipovits
Lara M. S.
Jiji ~~Wroble~~
Greta Belzyan
Mei Lee
Therese
Susan Wilson
John Harrison
Cora
Esther Jakes
DOROTHY PARKER
Hr. Vukob
Sh. Kridg
Syr. L-m
Vina S. Bakstusky

Daily Boarding Times

REV. 3/26/2016

ROUTE # 1

Monday thru Friday 9:00 AM to 5:00 PM	Time (After the Hour)	Sat., Sun. and Holiday 9:00 AM to 5:00 PM	Time (After the Hour)
CH 1 (STARTING POINT)	:00	CH 1 (STARTING POINT)	:00
Aragon (CDS 29)	:01	Aragon (CDS 29)	:01
Sevilla (CDS 1-6)	:03	Sevilla (CDS 1-6)	:03
Cadiz (CDS 14-16)	:04	Cadiz (CDS 14-16)	:04
Aragon (CDS 36-39)	:06	Aragon (CDS 36-39)	:06
Estrada (CDS 24-21)	:07	Estrada (CDS 24-21)	:07
Majorca (CDS 51-61)	:09	Majorca (CDS 51-61)	:09
Majorca (CDS 62-67)	:11	Majorca (CDS 62-67)	:11
Clubhouse 3/Gate 3	:13	Clubhouse 3/Gate 3	:13
Temple - Methodist (R)	:14	Temple - Methodist (R)	:14
Willow Tree Cntr / L.W. City Hall	:15	Willow Tree Cntr / L.W. City Hall	:15
St. Nicks Church (OCTA Bench) Sight & (R)	:17	St. Nicks Church (OCTA Bench) Sight & (R)	:17
Gate 1	:18	Gate 1	:18
Aragon (CDS 27-28)	:18	Aragon (CDS 29)	:18
CDS 26/20 (R)	:19	Clubhouse 1 (R)	:19
Carmel (CDS 18-17)	:20	Aragon (CDS 30 - 40)	:19
Sevilla (CDS 2-1)	:21	Estrada (CDS 24 - 21) (R)	:22
Castilla (CDS 41-50)	:21	Aragon / Clubhouse 3	:23
Sevilla (CDS 5-6)	:23	Majorca (CDS 67 - 62)	:24
Cadiz (CDS 14-16) (R)	:23	Majorca (CDS 61 - 51)	:26
Aragon (CDS 36-40) (R)	:23	Gate 2	:27
Sevilla (CDS 7-8)	:24	Health Ctr. Dr. / La Louisa	:28
Sevilla / Clubhouse 3	:26	OCTA Trans. Ctr (R)	:29
Sevilla (CDS 9-10)	:27	Oakbrook Village (R)	:30
Majorca (CDS 62-67)	:29	Penney's	:30
Aragon / Clubhouse 3	:30	Macy's	:34
Aragon (CDS 40)	:32	Taj Mahal (R)	:36
Estrada (CDS 24-21)	:32	La Louisa Medical Buildings	:36
Gate 2	33	Gate 2	:38
Health Ctr.Dr./La Louisa (Transfer PT.)	:33	Estrada (CDS 21-24)	:38
OCTA Trans. Ctr (R)	:35	Aragon (CDS 39-36)	:40
Penney's	:36	Cadiz (CDS 16-14)	:42
Macys	:40	Sevilla (CDS 6-3)	:43
La Louisa Medical Buildings	:40	Carmel/Aragon Loop (CDS 17-29)	:44
Gate 2	:42	CH 1 (ENDING POINT)	:50
Estrada (CDS 21-24)	:44		
Aragon (CDS 39-36)	:45		
Cadiz (CDS 16-14)	:47		
Sevilla (CDS 6-3)	:48		
Aragon/Carmel Loop (CDS 17-28)	:49		
CH 1 (ENDING POINT)	:50		

**** Mon thru Friday Routes Differ from Saturday, Sunday & Holidays****

(R) Request only stops
CDS - Cui de sac

For all inquiries and Bus Request Pick-ups call:
597-4659

Daily Boarding Times

REV. 3/26/2016

ROUTE # 2

Monday thru Friday 9:00 AM to 5:00 PM	Time (After the Hour)	Sat., Sun. and Holiday 9:00 AM to 5:00 PM	Time (After the Hour)
CH 1 (STARTING POINT)	:00	CH 1 (STARTING POINT)	:00
Aragon (CDS 29)	:01	Aragon (CDS 29)	:01
Gate 1	:02	Aragon / Carmel Loop (CDS 28 - 17)	:02
Garden Center 2 / Stables (R)	:04	CDS 26 / 20 (R)	:02
Temple / Methodist Church (R)	:04	Sevilla (CDS 1 - 2)	:03
Willow Tree Cntr / L.W. City Hall	:05	Castilla (CDS 41 - 50)	:04
St. Nicks Chrch (OCTA Bnch) Sght&(R)	:07	Sevilla (CDS 5 - 8)	:05
Gate 1	:08	Aragon	:07
Sevilla (CDS 1 - 8) / CH 3	:09	Clubhouse 3 / Gate 3	:08
Sevilla (9 - 10)	:12	Temple / Methodist Church (R)	:09
CDS 12 (R)	:13	Garden Ctr. 2/Service Ctr./Stables (R)	:09
V. Mendoza / R. Mendoza (CDS 80-81)	:13	Willow Tree Cntr / L.W. City Hall	:10
R. Mendoza (CDS 82) (R)	:13	St. Nicks Chrch (OCTA Bnch) Sght &(R)	:12
Los Altos (CDS 93-92)	:14	Gate 1	:13
Alhambra (CDS 94-95)	:15	Sevilla (CDS 1 - 10)	:14
Via Mendoza (CDS 81-80)	:16	CDS 70 (R)	:15
CDS 13 Loop (R)	:18	Ronda Sevilla (CDS 72-74)	:16
Gate 4	:20	Ronda Mendoza (CDS 86-83)	:17
Dental Plaza (R)	:22	CDS 85 Loop (R)	:18
Medical Arts Building (R)	:22	CDS 84 Loop (R)	:18
Villa Valencia (R)	:25	CDS 82 Loop (R)	:18
Health Ctr.Dr. / La Louisa (Trans PT.)	:30	Los Altos (CDS 93-92)	:20
OCTA Trans. Ctr. (R)	:31	CDS 13 Loop (R)	:20
Oakbrook Village	:32	Alhambra (CDS 94-95)	:21
Marshalls	:32	Via Mendoza (CDS 81-80)	:22
Trader Joes	:33	Sevilla (CDS 12-13)	:23
Lone Star Restaurant (R)	:34	Gate 4	:24
Penneys	:37	Medical Arts / Dental Plaza (R)	:25
Macys	:40	Villa Valencia (R)	:25
L.H. City Hall / Med Bldg. (R)	:42	Health Ctr.Dr./LaLouisa	:29
Chase (R)	:42	OCTA Transportation Center (R)	:30
CVS Drugstore / Mothers	:45	Oakbrook Village (R)	:31
Gate 2	:48	Penney's	:32
Estrada (CDS 21-24)	:48	Macys	:34
Aragon (CDS 39-30)	:49	Taj Mahal (R)	:35
CH 1 (ENDING POINT)	:50	CVS Drugstore / Mothers Restaurant	:36
		Hospital (Rear Loop) / Post Office (R)	:38
		Gate 2	:39
		Estrada (CDS 21)	:39
		Majorca (CDS 51-67)	:39
		Aragon (CDS 40-30)	:42
		CH 1 (ENDING POINT)	:50
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CDS - Cul de sac

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Daily Boarding Times

REV. 3/26/2016

ROUTE # 3			
Monday thru Friday 9:00 AM to 5:00 PM	Time (After the Hour)	Sat., Sun. and Holiday (No Route 3)	Time (After the Hour)
CH 1 (STARTING POINT)	:00		
Aragon (CDS 29)	:01		
Aragon/Carmel Loop (CDS 28-17)	:02		
Sevilla (CDS 2-1)	:04		
Castilla (CDS 41-50)	:05		
Sevilla (CDS 5-8)	:06		
Clubhouse 3 / Gate 3	:07		
Temple - Methodist (R)	:08		
Willow Tree Cntr / L.W. City Hall	:10		
St. Nicks Church (OCTA Bench) Sight & (R)	:12		
Gate 1	:13		
Clubhouse 1 (R)	:14		
Aragon (CDS 30-40)	:15		
Sevilla (CDS 9-10)	:17		
CDS 70-72 (R)	:19		
Ronda Sevilla (CDS 72-74)	:19		
Ronda Mendoza - CDS 85 Loop (R)	:21		
Ronda Mendoza - CDS 84 Loop	:22		
Ronda Sevilla (CDS 74-70)	:24		
Majorca (CDS 61-51)	:26		
Gate 2	:28		
Health Ctr.Dr./LaLouisa (Trans. Pt.)	:30		
OCTA Trans. Ctr. (R)	:31		
Penney's	:33		
Macys	:36		
Taj Mahal (R)	:37		
Rear of Hospital (R)	:38		
Post Office (R)	:38		
Gate 2	:39		
Estrada (CDS 21)	:39		
Majorca (CDS 51-61)	:40		
Majorca (CDS 62-67)	:43		
Clubhouse 3 (Across street, on Aragon)	:45		
Aragon (CDS 40-30)	:46		
CH 1 (ENDING POINT)	:50		
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Daily Boarding Times

REV. 3/26/2016

ROUTE # 4

Monday thru Friday 9:00 AM to 5:00 PM		Time (After the Hour)	Sat., Sun. and Holiday 9:00 AM to 5:00 PM		Time (After the Hour)
CH 1 (STARTING POINT)		:00	CH 1 (STARTING POINT)		:00
Aragon (CDS 29)		:01	Aragon (CDS 29)		:01
Gate 1		:02	Gate 1		:02
Gate 5		:03	Gate 5		:03
Mariposa East (CDS 205-207)		:05	Mariposa East (CDS 205)		:05
CDS 208 / 215 Loop (R)		:05	CDS 206 / 217 Loop		:05
Via Puerta (CDS 215-212) (R)		:06	Via Mariposa East CDS 208-215 (R)		:06
CDS 212 Loop (R)		:08	Via Puerta (CDS 215-212) (R)		:06
CDS 213 Loop		:10	Via Puerta CDS 212 Loop (R)		:07
Top of the hill (R)		:11	Via Puerta CDS 213 / 209 Loop		:08
Ronda Granada (CDS 209-210)		:13	Ronda Granada (CDS 209-210)		:10
CDS 211 (R)		:14	CDS 211 (R)		:10
Mariposa East (CDS 208-205)		:14	Via Puerta (CDS 214 - 218)		:11
CDS 206 / 217 Loop (R)		:16	Via Mariposa West (CDS 202 - 204)		:12
Gate 5 (Transfer Point)		:18	Via Mariposa West (CDS 219 & 203) (R)		:13
Clubhouse 1 (R)		:21	Gate 5 (Transfer Point)		:14
CVS / Mothers / Wells Fargo		:23	Clubhouse 1 (R)		:17
La Plata Designated Stops (R)		:25	CVS Drugstore / Mothers Restaurant		:19
Taj Mahal (R)		:26	La Plata Designated Stops (R)		:22
La Louisa Medical Buildings		:27	Taj Mahal (R)		:23
Health Ctr.Dr. / La Louisa (T.P.)		:30	La Louisa Medical Buildings		:26
OCTA Trans. Center (R)		:31	OCTA Trans. Center (R)		:28
Penney's		:34	Oakbrook Village (R)		:31
Macys (only the 9:00 am hours)		:35	Penney's		:31
Fish House Restaurant / In-n-Out (R)		:36	Macys (only the 9:00 am hours)		:32
Don Jose Restaurant (R)		:39	Fish House Restaurant / In-n-Out (R)		:33
St. George Church (R)		:39	Don Jose (R)		:36
Gate 6		:40	St. George Church (R)		:37
Via Puerta (CDS 212-217)		:40	Gate 6		:38
Sevilla (CDS 201)		:41	Via Puerta (CDS 213 / 209) Loop (R)		:39
Mariposa East (CDS 205-221)		:42	CDS 211 (R)		:41
Mariposa West (CDS 221-204)		:44	Mariposa East (Manors 2105 - 2110)		:42
Gate 5		:47	Via Puerta (CDS 214 - 217)		:43
Gate 1		:49	CDS 216 Loop (2nd Level) (R)		:44
CH 1 (ENDING POINT)		:50	CDS 217 / 206 Loop (R)		:45
			Sevilla (CDS 201)		:45
			Mariposa East (CDS 205 - 221)		:46
			Clubhouse 4 (R)		:47
			Mariposa West (CDS 219-204)		:48
			Gate 5		:49
			Gate 1		:49
			CH 1 (ENDING POINT)		:50
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REV. 3/26/2016

ROUTE # 5			
Monday thru Friday 9:00 AM to 5:00 PM		Sat., Sun. and Holiday 9:00 AM to 5:00 PM	
	Time (After the Hour)		Time (After the Hour)
CH 1 (STARTING POINT)	:00	CH 1 (STARTING POINT)	:00
Aragon (CDS 29)	:02	Aragon (CDS 29)	:01
Gate 1	:02	Gate 1	:02
Gate 5	:02	Gate 5	:03
Mariposa West (CDS 204-202)	:03	CDS 203 Loop (R)	:04
CDS 203 Loop (R)	:03	Mariposa West (CDS 204 - 225)	:05
Mariposa West (CDS 219 - 221)	:05	Via Puerta (CDS 214 - 215)	:06
CDS 221 / CH 4	:06	CDS 216 Loop (Second Level)	:07
Mariposa West (CDS 220-219)	:09	Via Puerta (CDS 215 - 214)	:09
CDS 219 Loop (R)	:09	Mariposa East (CDS 226-222)	:10
Via Puerta (CDS 218-214)	:10	CDS 223 Loop / Exit CDS 218 (R)	:11
CDS 216 Loop (Second Level) (R)	:11	CDS 221 /Clubhouse 4 (R)	:12
Mariposa East (CDS 226-219)	:14	CDS 219 Loop (R)	:12
CDS 223 Loop / Exit CDS 218 (R)	:15	Via Puerta (CDS 218)	:13
Via Puerta	:15	Avenida Sevilla (CDS 201)	:14
Sevilla (CDS 201)	:17	Gate 5 (Transfer Point)	:16
Gate 5 (Transfer Point)	:18	Lutheran Church (R)	:17
Lutheran Church (R)	:20	Temple - Methodist (R)	:19
Temple - Methodist (R)	:20	Service Ctr / Garden Ctr. 2 / Stables (R)	:19
Service Ctr / Garden Ctr. 2 /Stables (R)	:22	Willow Tree Cntr / L.W. City Hall (TP to B7)	:20
Willow Tree Cntr / L.W. City Hall (TP to B7)	:23	Gate 12 CH 2 & CH 7 (R)	:24
Gate 12 CH 2 & CH 7 (R)	:27	Garden Center 1 (R)	:24
Garden Center 1 (R)	:28	Moulton Plaza	:26
Moulton Plaza	:29	Nifty After Fifty (R)	:26
Senior Center (R /except Noon)	:29	Towers (R)	:30
Nifty After Fifty (R)	:30	Gate 10 (Transfer Point)	:31
Pharmacy	:30	Gate 8	:31
Gate 10 (Transfer point)	:31	Via Vista (CDS 304 - 302)	:32
Gate 8 (Transfer point)	:32	Calle Sonora	:33
Gate 6	:37	Gate 7	:34
Via Puerta (CDS 212-217)	:38	Presbyterian Church (R)	:34
Sevilla (CDS 201)	:40	El Toro (OCTA Bench)	:36
Mariposa East (CDS 205-221)	:41	Stater Brothers (R)	:36
Mariposa East CDS 221 / CH 4 (R)	:43	St. Nicks Church (OCTA Bench) Sight & (R)	:40
Mariposa West (CDS 219-204)	:44	Gate 5 (R)	:41
Gate 5	:46	Mariposa E & W Loop (R)	:42
Gate 1	:47	Gate 5	:45
CH 1 (ENDING POINT)	:50	Gate 1	:46
		CH 1 (ENDING POINT)	:50
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Daily Boarding Times

REV. 3/26/2016

ROUTE # 6

Monday thru Friday 9:00 AM to 5:00 PM		Time (After the Hour)	Sat., Sun. and Holiday 9:00 AM to 5:00 PM		Time (After the Hour)
CH 1 (STARTING POINT)		:00	CH 1 (STARTING POINT)		:00
Aragon (CDS 29)		:01	Aragon (CDS 29)		:01
Sevilla (CDS 1-6) / Clubhouse 3		:02	Gate 1		:02
Gate 3		:05	Lutheran Church (R)		:03
Temple - Methodist (R)		:07	Stater Brothers		:07
Stater Brothers		:12	Office Max / Home Depot (R)		:07
Home Depot (R)		:14	Rite Aid Pharmacy (R)		:07
Office Max (R)		:14	Gate 14 (CDS 401-409)		:12
Rite Aid Pharmacy (R)		:14	Gate 9		:22
Gate 14 (CDS 401-409)		:19	La Mesa Loop / Phase 5 Manors (R)		:22
Gate 7		:24	Bahia Blanca W. (CDS 356-354) (R)		:23
Sonora (CDS 301)		:24	Avenida Sosiega		:23
Via Vista (CDS 302-303)		:24	San Amadeo (CDS 333-331)		:24
Via Serena South (CDS 305-317)		:26	CDS 324 (R)		:25
CDS 306 & 316 (R)		:26 / :27	Via Carrizo (CDS 323-322)		:26
Gate 8 (Transfer Point)		:28	Alta Vista (CDS 303)		:28
Gate 10		:30	Via Vista (CDS 302)		:29
Towers		:31	Via Serena South (CDS 305-317)		:30
Gate 10 (Transfer Point)		:33	CDS 306 & 316 (R)		:30 / :31
Gate 11 (R)		:33	Gate 8 (Transfer Point)		:32
Gate 8		:35	Towers		:35
Via Serena N. (CDS 317- 305) (R)		:36	Gate 11 (R)		:38
CDS 316 / 306 (R)		:36 / :37	Gate 10 (Transfer Point)		:40
Via Vista (CDS 304 - 302)		:37	Moulton Plaza / Nifty After Fifty (R)		:42
Calle Sonora		:39	Gate 8		:43
Gate 7		:39	Via Serena North (CDS 317-305) (R)		:44
Stater Brothers		:41	CDS 316 / 306 (R)		:44 / :45
Office Max		:43	Via Vista (CDS 304 - 302)		:45
Home Depot		:43	Calle Sonora		:46
Rite Aid Pharmacy		:44	Gate 7		:46
Garden Center 2 (R)		:45	Presbyterian Church (R)		:46
Stables / Service Center (R)		:45	Stater Brothers		:47
Calvary Chapel / Grace Hills Church (R)		:47	Office Max		:47
Temple-Methodist Church (R)		:47	Home Depot		:48
St. Nicks Church (OCTA Bench) Sight & (R)		:48	Rite Aid Pharmacy		:49
Gate 1		:49	Garden Center 2 (R)		:51
CH 1 (ENDING POINT)		:50	Stables / Service Center (R)		:51
			Calvary Chapel/Grace Hills Church (R)		:52
			Temple-Methodist Church (R)		:52
			St. Nicks Church (OCTA Bench) Sight & (R)		:52
			Gate 1		:53
			CH 1 (ENDING POINT)		:55
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REV. 3/26/2016

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REV. 3/26/2016

ROUTE # 8			
Monday thru Friday 9:00 AM to 5:00 PM		Sat., Sun. and Holiday 9:00 AM to 5:00 PM	
	Time (After the Hour)		Time (After the Hour)
CH 1 (STARTING POINT)	:00	CH 1 (STARTING POINT)	:00
Aragon (CDS 29)	:01	Aragon (CDS 29)	:01
Gate 1	:02	Gate 1	:02
Lutheran Church (R)	:05	Lutheran Church (R)	:03
Willow Tree Cntr / L.W. City Hall	:06	Moulton Churches (R)	:05
SCOS Medical Building (R)	:10	Willow Tree Cntr / L.W. City Hall	:05
Towne Center / Administration Building	:10	SCOS Medical Building (R)	:10
Gate 7 (Transfer Point Rt 10)	:12	Towne Center / Administration Building	:10
Calle Sonora (CDS 301)	:13	Presbyterian Church (R)	:12
Via Vista (CDS 303)	:14	Gate 7 / Calle Sonora (CDS 301)	:12
Buena Vista (CDS 318-319) (R)	:15	Via Vista (CDS 303)	:13
CDS 320-321 (R)	:16	Buena Vista (CDS 318-319) (R)	:14
Carrizo/Paseo del Lago (CDS 377-359)	:17	CDS 320-321 (R)	:14
CDS 326/327 (R)	:20	Carrizo / Paseo del Lago (CDS 377-365)	:16
San Amadeo (CDS 333-329)	:21	Towers	:18
Via Carrizo (CDS 325-328)	:22	Paseo Del Lago (CDS 364-359)	:21
Sosiega	:24	CDS 326-327 (R)	:22
San Amadeo (CDS 333-331)	:24	Avenida Sosiega	:22
CDS 324 (R)	:26	Monte Hermoso	:23
Via Carrizo (CDS 323-322)	:28	Clubhouse 5 (R)	:23
Alta Vista (CDS 378)	:29	Calle Azul (CDS 343)	:24
Gate 8 (Transfer Point)	:30	Bahia Blanca W. 3486	:25
Gate 11 Loop (R)	:32	Bahia Blanca West (CDS 356-353) (R)	:27
Gate 10 (Transfer Point)	:35	Monte Hermoso (CDS 334 / Bahia B. E.) (R)	:30
Via Vista (CDS 304) (R)	:39	San Amadeo (CDS 333-329)	:31
Calle Sonora (CDS 301)	:39	Via Carrizo (CDS 323-322)	:32
Gate 7	:39	Alta Vista (CDS 378)	:32
Towne Center (R)	:42	Gate 8 (Transfer Point)	:32
SCOS Medical Building (R)	:42	Moulton Plaza	:35
Administration Building (R)	:42	Nifty After Fifty (R)	:35
Garden Ctr. 2/Service Ctr./Stables (R)	:45	Gate 10 (Transfer Point)	:40
Willow Tree Cntr / L.W. City Hall	:45	Via Vista (CDS 304) (R)	:42
St. Nicks Church (OCTA Bench) Sight & (R)	:48	Gate 7	:42
Gate 1	:49	Presbyterian Church (R)	:42
CH 1 (ENDING POINT)	:50	Towne Center / Administration Building (R)	:43
		SCOS Medical Building (R)	:43
		Garden Ctr. 2/Service Ctr./Stables (R)	:45
		Willow Tree Cntr / L.W. City Hall	:45
		St. Nicks Church (OCTA Bench) Sight & (R)	:48
		Gate 1	:49
		CH 1 (ENDING POINT)	:50
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ROUTE # 9

Monday thru Friday 9:00 AM to 5:00 PM		Time (After the Hour)	Sat., Sun. and Holiday 9:00 AM to 5:00 PM		Time (After the Hour)
CH 1 (STARTING POINT)		:00	CH 1 (STARTING POINT)		:00
Aragon (CDS 29)		:01	Aragon (CDS 29)		:01
Gate 1		:02	Gate 1		:02
Gate 12 CH 2 & CH 7 (R)		:03	Lutheran Church (R)		:03
Garden Center 1 (R)		:04	Gate 12 CH 2 & CH 7 (R)		:04
Moulton Plaza		:05	Garden Center 1 (R)		:04
Senior Center		:07	Moulton Plaza / Nifty After Fifty (R)		:06
Nifty After Fifty (R)		:08	Gate 10 / Towers		:13
Pharmacy		:07	Bahia Blanca East (3334-3326) (R)		:15
Santa Maria (Transfer Bus 10 only)		:12	Bahia Blanca West		:15
Gate 10 / Cabildo		:13	Bahia Blanca West (5327-5346) (R)		:17
Bahia Blanca West		:13	Bahia Blanca West (CDS 345-349) (R)		:17
Bahia Blanca W. (5327-5346) (R)		:13	CDS 344 Loop (R)		:18
Bahia Blanca W. (CDS 345-349) (R)		:13	Calle Azul (CDS 339) (R)		:19
CDS 344 Loop (R)		:14	Punta Alta (CDS 335-341)		:19
Calle Azul (CDS 339) Mnrs 3397-3402 (R)		:16	Manors 5370-5372 (R)		:20
Punta Alta (CDS 335-341)		:16	CDS 341 Loop (R)		:21
Manors 5370-5372 (R)		:20	Clubhouse 5 (R)		:21
CDS 341 Loop (R)		:20	Monte Hermoso (CDS 353 & 340)		:22
Clubhouse 5 (R)		:21	CDS 340 Loop		:22
CDS 343 Loop / Bahia Blanca W. 3486 (R)		:22	CDS 340 B (R)		:23
Monte Hermoso (CDS 353 & 340) (R)		:22	Punta Alta (CDS 340-337)		:23
CDS 340 Loop		:23	Punta Alta (5372-5370)		:24
CDS 340-B (R)		:23	CH 6 / Algarrobo		:24
CH 6 / Algarrobo		:24	CDS 336-335 (R)		:25
Manor 5368 (R)		:24	Manor 5368 (R)		:25
Cabildo		:26	Cabildo		:25
Gate 11 (R)		:27	Towers (R)		:26
Gate 10 (Transfer Point)		:28	Sosiega		:27
Gate 8 (Transfer Point)		:30	Gate 11 (R)		:28
St. Nicks Chrch (OCTA Bnch) Sght (R)		:35	Gate 10 (Transfer Point)		:28
CVS / Mothers Restaurant		:36	Gate 8 (Transfer Point)		:30
Macys		:39	Clubhouse 2 / Clubhouse 7 (R)		:32
Taj Mahal (R)		:40	St. Nicks Chrch (OCTA Bnch) Sght (R)		:35
La Plata Designated Stops (R)		:41	CVS Drugstore / Mothers Restaurant		:37
La Louisa Medical Buildings		:41	Macys		:39
OCTA Trans. Center / Sears (R)		:43	Taj Mahal (R)		:40
Gate 2		:45	La Plata Designated Stops (R)		:40
CH 1 (ENDING POINT)		:50	La Louisa Medical Buildings		:41
Mon thru Friday Routes Differ from Saturday, Sunday & Holidays			OCTA Trans. Center / Sears (R)		:42
			Gate 2		:45
			CH 1 (ENDING POINT)		:50

(R) Request only stops
CDS - Cul de sac

For all inquiries and Bus Request Pick-ups call:
597-4659

Daily Boarding Times

REV. 3/26/2016

ROUTE # 10

Monday thru Friday 9:00 AM to 5:00 PM	Time (After the Hour)	Sat., Sun. and Holiday No Route 10	Time (After the Hour)
CH 1 (STARTING POINT)	:00		
Aragon (CDS 29)	:01		
Gate 1	:02		
Lutheran Church (R)	:03		
Stater Brothers	:05		
Office Max	:08		
Home Depot	:08		
Rite Aid Pharmacy	:09		
Gate 7 (Transfer Point Rt. Bus 8)	:11		
Gate 8	:13		
Santa Maria (Transfer Bus 9 only)	:15		
Gate 10	:15		
Towers	:16		
Sosiega (CDS 358-357)	:17		
La Mesa Loop (R)	:17		
Phase 5 Manors (R)	:17		
Bahia Blanca West (CDS 356-354) (R)	:17		
CDS 353 (R)	:18		
Monte Hermoso (CDS 352)	:18		
Clubhouse 5 (R)	:18		
Manors 3362-3363 (R)	:18		
CDS 334 Loop	:19		
Bahia Blanca East	:21		
Cabildo	:22		
Towers (R)	:26		
Gate 11 (R)	:28		
Gate 10 (Transfer Point)	:29		
Gate 8 (Transfer Point)	:31		
Moulton Plaza	:32		
Senior Center (R /except Noon)	:33		
Nifty After Fifty (R)	:33		
Pharmacy	:34		
Gate 12 CH 2 & CH 7 (R)	:35		
Garden Center 2 / Stables (R)	:37		
Calvary Chapel / Grace Hills (R)	:37		
Gate 3	:39		
Majorca (CDS 67-62)	:40		
Majorca (CDS 61-51)	:42		
Estrada (CDS 22-24)	:44		
Aragon (CDS 39-30)	:46		
CH 1 (ENDING POINT)	:50		
** Mon thru Friday Routes Differ from Saturday, Sunday & Holidays**			

(R) Request only stops
CDS - Cul de sac

For all inquiries and Bus Request Pick-ups call:
597-4659

Daily Boarding Times

REV. 3/26/2016

ROUTE # 12			
Monday thru Friday 9:00 AM to 5:00 PM	Time (After the Hour)	Sat., Sun. and Holiday (No Route 12)	Time (After the Hour)
CH 1 (STARTING POINT)	:00		
Aragon (CDS 29)	:01		
Gate 1	:02		
CVS/Mothers Restaurant	:03		
Hospital (Rear Loop)	:06		
Post Office	:07		
Taj Mahal	:09		
La Louisa Medical Buildings	:10		
Country Villa (R)	:13		
Harvard Eye Center (R)	:13		
OCTA Transportation Center (R)	:14		
Oakbrook Village	:14		
Marshalls	:14		
Trader Joes	:15		
Lone Star (R)	:17		
Penney's	:19		
Macys	:22		
Fish House Restaurant / In-n-Out (R)	:23		
L.H.City Hall / Medical Building (R)	:24		
Walgreens (R)	:25		
St. George Church (R)	:26		
Gate 6	:28		
CDS 213 Loop	:29		
Top of the hill (R)	:30		
Ronda Granada (CDS 209-211)	:31		
Mariposa East (Manors 2105-2110)	:32		
Via Puerta (CDS 214-217)	:33		
CDS 216 Loop (2nd Level) (R)	:34		
CDS 217 / 206 Loop (R)	:36		
Via Puerta (CDS 217-214)	:38		
Mariposa East (CDS 226-221)	:39		
CDS 221 Loop / CH 4 (R)	:40		
Mariposa West (CDS 221-219)	:43		
CDS 219 (R)	:43		
Via Puerta (CDS 218)	:45		
Sevilla (CDS 201)	:46		
CDS 203 (R)	:47		
Gate 5	:48		
Gate 1	:49		
CH 1 (ENDING POINT)	:50		
		** Mon thru Friday Routes Differ from Saturday, Sunday & Holidays**	

(R) Request only stops
CDS - Cul de sac

For all inquiries and Bus Request Pick-ups call:
597-4659

BUS RIDER INFORMATION	
HOLIDAY SCHEDULES	LEGEND
Saturday, Sunday & Holiday Schedule	<ul style="list-style-type: none"> • (R) Request only stops • CDS - Cul de sac
<ul style="list-style-type: none"> • Memorial Day • Independence Day • Labor Day 	Direction of travel example: Sevilla (CDS 1-6)
Thanksgiving Day / Reservation Only	Indicates the route is travelling on Sevilla beginning at CDS 1 ending at CDS 6
<ul style="list-style-type: none"> • 10:00 am to 5:00 pm • Call (949) 597-4659 for reservations 	HOW TO REQUEST STOPS
No Bus Service	<ul style="list-style-type: none"> • Request stops have an (R) next to location • Call Transportation (949) 597-4659 :30 min. before schedule time • Leave a message with request information Ex. CDS 13 (R) Rt. 7 at 12:00 pm run • Leave a return phone number if message confirmation is required
<ul style="list-style-type: none"> • Christmas Day • New Years Day 	COMPLIMENTS, COMPLAINTS & CONCERNS
BUS INFORMATION MEETING	
<ul style="list-style-type: none"> • 3rd Wednesday of each month except December • Clubhouse One @ 1:00 P.M. • Learn how to use the LWV bus system • OCTA Bus schedule, ACCESS & Metrolink info. avail. 	<p>We value your feedback.</p> <p>If you have any information that you believe will improve our service, we want to hear from you. Please call the Transportation Office at (949) 597-4659 and ask Supervisor. All comments are confidential.</p>
PLAN-A-RIDE BUS SERVICE	
<ul style="list-style-type: none"> • Call (949) 268-2590 by 12:00 pm the day before • Daily service: 8:00 am - 9:00 am & 5:00 pm - 6:00 pm • Evening bus service Mon-Sat. 6:15 pm - 11:00 pm • Call (949) 597-4659 by 3:30 pm the day of the event 	SCHEDULE TIMES
LIFT BUS SERVICE	<ul style="list-style-type: none"> • All schedule times are approximate • Arrive at bus stop at least :05 minutes before the schedule time
<ul style="list-style-type: none"> • Daily bus service 8:00 a.m. - 6:00 p.m. • Must be pre-approved before using the service <ul style="list-style-type: none"> • For more information & an application call (949) 597-4659 • Once eligible make reservations by calling (949) 597-4679 • At least 3-days in advance for medical appts. • 2-days in advance for non-medical appts. • Same-day reservations accepted based on availability 	TRANSPORTATION OFFICE
SECURITY	
Call (949) 580-1400 to reach Security whenever the transportation office is closed.	

MAJOR DESTINATION BOARDING / ARRIVAL TIMES

(Times are minutes after the hour)

(An "R" preceding the minutes designates it as a request only)											
DESTINATION	MONDAY THROUGH FRIDAY										
CLUBHOUSES	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
Clubhouse 1	:00 :50	:00 :50	:00 R:14 :50	:00 R:21 :50	:00 :50	:00 :50	:00 :50	:00 :50	:00 :50	:00 :50	:00 :50
Clubhouse 2					R:27				R:03	R:35	
Clubhouse 3	:13 :26	:09	:07 :45			:04	:19 :35				
Clubhouse 4					:06 R:43						R:40
Clubhouse 5									R:21	R:18	
Clubhouse 6								:24			
Clubhouse 7					R:27				R:03	R:35	
GATES	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
Gate 11						R:33		R:32	R:28	R:29	
Gate 14						:19					
MARKETS	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
Willow Tree Center	:15	:05	:10		:23		:19	:06 :45			
Stater Brothers						:12 :41	:25		:05		
TRANSFER POINTS	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
Gate 5				:18	:18						:48
Gate 7						:22 :39		:12 :39		:11	
Gate 8					:31 :28			:30	:30	:13 :31	
Gate 10					:31 :30 :33			:35	:13 :27	:15 :28	
La Louisa / Health Ctr. Dr.	:33 :30	:30	:30	:30					:41		
Willow Tree Cntr (Tmsfr Pt.)					:23		:19				
MALL AREA	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
Oakbrook Village		:32									:14
Sears	:37	:38 :34		:35					R:44		:19
Penneys	:36	:37 :33		:34							:19
Macys	:40	:40 :36		:36					:39		:22
MEDICAL	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
Dental Plaza		R:22									
Harvard Eye	:32 :30	:30	:30	:30					R:41		R:13
Hospital (Rear)			R:38								:06
Hospital / Med Towers	:40			:27				:41		:10	
Medical Glass Bldg	:40			:27				:41		:10	
Medical Arts		R:22									
Taj Mahal/Peterson Eye			R:37	R:26					R:40		:09
SCOS							R:25	R:10 R:42			
Nifty After Fifty					R:30				R:08	R:33	
MISCELLANEOUS	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte.12
CVS		:45		:23					:36		:03
Post Office			R:38								:07
Moulton Plaza				:29				:05		:33	
Fish House Rest. / In -n- Out				R:36							R:23
Walgreens											R:25
Don Jose				R:39							
Chase / Valencia		R:42									
Temple/Methodist Chrch	R:14	R:04	R:08		R:20	R:07 R:47					
Calvary Chapel /Grace H.		R:04				R:47	R:35			R:37	
Garden 2 /Serv. Cntr/Stables		R:04			R:22	R:45		R:45		R:37	
Chase / L.W. City Hall	:15	:05	:10		:23		:19	:06 :45			
Towers						:31				:16 R:26	
Administration Bldg							R:25	:10 R:42			
St. Nicks Church	R:17	R:07	R:12			R:48		R:48			
OCTA Transp. Cntr	R:35	R:31	R:31	R:31					R:41		R:14

REV. 3/29/2016

MAJOR DESTINATION BOARDING / ARRIVAL TIMES

(Times are minutes after the hour)

(An "R" preceding the minutes designates it as a request only)

DESTINATION SATURDAY, SUNDAY AND HOLIDAYS											
CLUBHOUSES	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Clubhouse 1	:00 R:19 :50	:00 :50		:00 R:17 :50	:00 :50	:00 :55	:00 :45	:00 :50	:00 :50		
Clubhouse 2					R:24		R:25		R:04 :32		
Clubhouse 3	:13 :23	:08					:03 :16 :35				
Clubhouse 4				R:47	R:12						
Clubhouse 5								R:23	R:21		
Clubhouse 6									R:24		
Clubhouse 7					R:24		R:25		R:04 :32		
GATES	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Gate 11						R:38			R :28 R:28		
Gate 14						:12	R:26				
MARKETS	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Willow Tree Center	:15	:10			:20		:19	:05 :45			
Stater Brothers					R:36	:07 :47	:27				
TRANSFER POINTS	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Gate 5				:03 :14 :16	R:41						
Gate 8						:32		:32	:30		
Gate 10					:31	:40		:40	:28		
MALL AREA	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Oakbrook Village	R:30	R:31		R:31							
Sears	:32	:33							R:45		
Penneys	:30	:32		:31							
Macys	:34	:34							:39		
MEDICAL	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Medical Towers	:36			:26					:41		
Hospital	:36			:26					:41		
Harvard Eye	:28	:29									
La Plata / Taj Mahal	R:36	R:35		R:22					R:40		
CHURCHES / TEMPLE	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Temple / Methodist Church	R:14	R:09			R:19	R:52	R:18	R:05			
Calvary Chapel / Grace Hills						R:52	R:30	R:05			
St. George Church				R:37							
St. Nick's C. Church	R:17	R:12			R:40	R:52		R:48	R:36		
Lutheran Church					R:17	R:03		R:03	R:03		
Presbyterian Church					R:34	R:46	R:25	R:12 :42			
MISCELLANEOUS	Rte1	Rte 2	Rte 3	Rte 4	Rte 5	Rte 6	Rte 7	Rte 8	Rte. 9	Rte 10	Rte 12
Administration Bldg							R:25	:10 R:43			
CVS		:36		:19					:37		
Moulton Plaza				:26		:40		:35 :06			
Towers					R:30	:35	:18	:13 R:26			
Don Jose				R:36							
Post Office / Rear Hospital		R:38									
Garden 2 / Service Cntr/Stables		R:09			R:19	R:51		R:45			
L.W.Village City Hall	:15	:10		:20			R:19	:05			
OCTA Trans. Center	R:29	R:30		R:28					R:42		
Medical Arts / Dental Plaza		R:25									

REV. 3/29/2016

REQUEST STOPS

(Times are minutes after the hour)

DESTINATION	MONDAY THROUGH FRIDAY										REV. 3/29/2016	
PHASE 1 (Gates 1, 2, 3 & 4)	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
CDS 26 / 20	R :19											
CDS 13		R :18					R :11 / :42					
CDS 70			R :19				R :06 / :37					
CDS 85			R :21				R:40					
PHASE 2 (Gates 5 & 6)	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
CDS 208 / 215				R :05								
CDS 212				R :08								
CDS 206 / 217				R :16								R :36
CDS 221 / CH 4					R:43							R :40
CDS 216					R :11							R :34
CDS 223 / 218					R :15							
PHASE 3, 4 & 5 (Gates 7, 8, 9 & 10)	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
Via Serena N. (CDS 316 - 305)						R :36						
Buena Vista (CDS 318 - 319)								R :15				
CDS 326 / 327								R :20				
CDS 324								R :26				
Bahia Blanca W (CDS 345 -349)									R :13			
Bahia Blanca W. (5327-5346)									R :13			
Manors 3397 - 3402									R :15			
CDS 340-B									R :23			
CLUBHOUSES	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
Clubhouse 1			R :14	R :21								
Clubhouse 2 / Clubhouse 7					R :27				R :03	R :35		
Clubhouse 4					:43							R :40
Clubhouse 5									R :21			
GATES	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
Gate 14												
Gate 11						R :28		R :32	R :28	R :29		
MEDICAL	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
Hospital (Rear)			R :38									
Dental Plaza / Medical Arts		R :22										
Taj Mahal/Peterson Eye			R :37	R :26					R :40			
SCOS							R :25	R :10 / :42				
Nifty After Fifty					R :30				R :08	R :33		
MISCELLANEOUS	Rte. 1	Rte. 2	Rte. 3	Rte. 4	Rte. 5	Rte. 6	Rte. 7	Rte. 8	Rte. 9	Rte. 10	Rte. 12	
Post Office			R :38									
Garden Center 1					R :28				R :04			
Garden 2 / Service Ctr / Stables		R :04			R :22	R :45	R :35	R :45		R :37		
Administration Bldg							R :25	R :42				
St. Nicks Church	R :17	R :07				R :48		R :48				
OCTA Transp. Center	R :33	R :31	R :31	R :31					R :43		R :14	
Sears									R :43			

(Times are minutes after the hour)

REV. 3/29/2016

Relies on daily bus service

In 2002, my son brought me to Laguna Woods Village in large part because of the availability of bus service that is included in the price of our annual maintenance fees. I do not drive. I use the buses

for everything. The buses are safe for the many residents who use the service daily. We rely on the freedom of mobility and convenience the buses provide.

The buses have already been taken away without our choice on Saturday and Sunday, as though life does not continue on the weekends. Why? Do the other facilities in Laguna Woods Village cease to be used on weekends? Do we not still need to eat, shop for our needs, or see friends on the weekend? My life takes place seven days a week.

I read a letter that GRF is in the process of abolishing the current bus service and replacing it with Plan-a-Ride. This will not work! Many residents struggle with walkers and wheelchairs, with difficulty in hearing, using, and maintaining cell phones, with waiting in the heat or cold while doubtful of when a ride will arrive.

Please call a meeting open to residents and hear what our needs are. We want a continuation of daily bus service and also the return of the eight weekend buses that were taken away in 2017.

This thoughtless plan amounts to elder abuse!

—Patricia D'Luna, 243-F

Plan-a-ride not the answer

Many residents moved into Laguna Woods because of the bus service. The buses do not run empty. They are on an hourly schedule and they pick up and drop off residents every hour at Clubhouse One. The buses are a facility. GRF has 18 facilities: Golf course, Clubhouses,

Lawn Bowling, etc. These facilities are also at times empty i.e. Performing Arts Center and the Golf course. GRF wants to save \$220,000 per year. How much is being saved by the other facilities? Costs for other facilities; Golf building \$6 million, Clubhouse Two \$7 million. Future costs PAC \$7 million, Pickleball \$500,000. All bus riders share the costs for all facilities. Many of the bus riders only use the buses. Laguna Woods Village advertises a bus service, not plan-a-ride.

GRF is in the process of abolishing the bus service and replacing it with plan-a-ride. The fixed routes should not be replaced with plan-a-ride. A cell phone is needed for plan-a-ride. Many bus riders are unable to use or afford cell phones because of physical disabilities. Laguna Woods Village residents came to LWV to retire and not to have to plan their days. The bus riders of Laguna Woods Village deserve a bus service that is easy and convenient, not a plan-a-ride. The eight fixed bus routes that were reduced in 2017 (which reduced ridership) should be reinstated. Plan-a-ride has already destroyed many retirees' retirement.

—Mary Wa

More than an amenity

The bus service is the only amenity here that I use — and it's a necessity, not recreation or entertainment — yet I help pay for the golf courses, tennis and pickleball courts, garden center, pools, stable, fitness centers, etc.

When I moved here I knew this was a "shared expense" community, so I'm not complaining about that, but I was also promised a bus service.

Is there not one board member on United or GRF boards who will support our view of wanting/needing a bus service, not a plan-a-ride cab service?

—Mary Dion,
nda Mendoza

Bus riders' invitation

In the beginning: It was 1964 in Leisure World — a new lifestyle concept but with no nearby stores. Decision: The residents

shall have a bus service and it was so: September 1964!

Present time: (2018) The oldest, most needed "amenity" in Laguna Woods is bus transportation. Why: Population increase, more residents who cannot drive. Problem: More bus services needed. VMS wants to cut back on this necessity. Suggestion: With best wishes, the Ad Hoc LWV Bus Riders Club invites Brad Hudson to spend one week using our buses while performing his necessary obligations to the community. (Don't forget your ID card!) Report to LWV community: How many friendly riders did you meet? Were the bus drivers friendly and helpful with your heavy briefcase? Would you want to make improvements to this service? We await your response: Use the LW Globe or an Open Meeting accessible to all residents.

—H.M. Edelstein, 712-C

Values bus system

When we moved to the Village in 1998, a prime item for our consideration was future needs for transportation, because I did not drive. I lost my husband last year, my wonderful companion and chauffeur; once again, transportation was a major consideration and necessity.

Of recent months, I have utilized and so much appreciated the bus system available to me. The drivers have always been helpful and pleasant and the bus system has made my life and my widowhood, more organizable and less traumatic. The system has been revised a time or two, but always manageable, and always so important for me ... and I feel certain, to many others in circumstances such as mine.

Now I am 90, and sadly cannot participate in tennis, golf, pickleball, bowling, etc. I am more than ever grateful for the Village bus system. My only "extra" Village participation, which I value so highly. Please, please let the present system continue unabated.

Doris Irion,
3431-A

Supports current bus system

To GRF: I moved here because I knew that after I could not drive, I had the excellent regular daily bus system. You are forcing people to continue to drive when they should not for safety reasons. Is this legal? Please keep our regular bus system. Thank you.

—Rita L. Yankasammy,
759-A Calle Aragon

Bus service accounting

My first-of-the-year letter printed in the Letters to Editor expressed the regular bus riders' fears of losing our bus service. Those fears are becoming a reality.

Transportation's claim that its plans for changes to the service would be for the purpose of saving money. It appears that claim may have been a ruse to soften the blow of what was to come.

The first signal was the reduction in the number of buses and drivers. Along came the elimination of the usual service to eight businesses and several clubhouses and cul-de-sacs.

Then regular bus service was completely eliminated on 61 days (52 more planned) and replaced by a pseudo-taxi service. This new service limits the rider to one stop and must be taken at specific beginning and ending times. Service must be requested one day or more ahead of time.

We expect a transportation accounting explaining how much money has been saved due to these changes that began last December. Unless savings are substantial, it is time to return to the reliable, convenient and complete bus system.

—Patricia Omann, 3347-B

Uber-style transit system

Joan Sheldon Gate 5 resident owner has an interesting Uber-style proposal for a perfectly healthy and non-impaired social group. Unfortunately, as this is a retirement community, and has residents that require the facilities that are offered by our present bus system, her proposal is lacking these facilities for boarding and exiting a vehicle. Having had the misfortune to have a near relative who needed the ramps and lifts to enter and exit a "normal" car, I found that the cost of modifying the van we bought was about half the cost of the original van. By the way, the insurance cost is much higher than a normal car. This would mean that the savings of getting rid of the present, totally equipped, buses would not be much of a savings at all. With all of the modified Uber cars/vans needed, to cover the total geographic space, it would seem that there would be a lot of sitting around and waiting time for the drivers.

—Ron Zimmerman, 373 Avenida Castilla

GLOBE 6-5-18

7 DAY FIXED ROUTE BUSES

The present fixed bus routes are unsatisfactory and inconvenient. Many bus riders have become isolated and inactive, especially the physically challenged, and the bus ridership has declined. A 96 year-old had to wait 2 hours to be picked up. This is disgraceful and unacceptable. The bus riders, are primarily the most senior in our community. (79.4% over 75 and female 64.5%). Brad Hudson, stated that The Transportation Dept. has saved \$500,000, which has been saved on the backs of the bus riders, who moved to LWV because of the bus service. No other facility is saving money. The bus riders are being discriminated against. Since 2002, millions of dollars have been spent on changes to the bus service and the purchase of new buses (some with grants). The result is an inefficient 5 day fixed route bus service. Planned expenditures: \$850,000 for 265 pickle ball members, LWV's newest residents; \$10 Million on Clubhouse 3 (PAC); and \$1 million on the administration building (Brad Hudson). The bus riders' assessment for the facilities to the GRF is \$198.57. The bus riders are primarily single residents and this is the only facility they use. The shared cost is per manor. Manors with more than one resident pay the same shared cost of \$198.57 and use several facilities. The bus riders need a 7 day fixed route bus service not Plan a Ride. The Plan a Ride should be for the lift bus and the "B" bus riders only. Thank you bus drivers.

MWHL 239D

Invisible bus riders

Ever wonder what it feels like to be invisible? Become a bus rider! Our CEO always says, "Nobody rides the buses." He's wrong. There are about 250 people (about the same who play racquetball) who need to use our bus system regularly.

Our bus administrators only see how much our bus system is costing the vast majority of residents who (sadly) would never think of taking a bus anywhere. What used to be a decent, albeit expensive, bus system only a year ago is being whittled down into something much less efficient. I find myself taking one-and-a-half hours of reading material to get through a day of going anywhere except Clubhouse One.

I seriously challenge our Mobility Committee and the administration to form a special committee to review the mentality from killing the bus system to matching it into innovative resolutions. Self-driving cars won't be around anytime soon. Except for medical appointments, there is no inexpensive way to get around the Village and to local shopping. The cheapest is Access only for disabled people, and a minimum round trip even within the Village costs \$7.30.

Could qualified, trained drivers take more mobile passengers to their local destinations with golf carts? Any other ideas out there? Instead of cut, cut, cut, let's think out of the box to find what is possible for our non-driving 250 residents.

-Susan Zink

603-214-4444

Eating crow?

5/24/18

I live in an area of many trees with too many crows squawking. Crows eat the eggs of smaller birds. There are so few smaller birds living here. I guess eagles and hawks were a natural enemy. On the Palm Springs desert, crows have killed off the wonderful tortoises. Turtles are now on the endangered species lists, not due to global warming, but to crows. Crows use their strong beaks and dig holes in flower gardens. They are a successful species, with large wingspan and travel in pairs or groups. I have never seen smaller crows. I wonder where they hide them? I can think of nothing redeeming about them. There are too many crows living here, it is out of balance. How to get them into a wilderness? I do not know. Between 4 and 8 a.m. the other morning there must have been 100 squawking crows filling the desert borders in great numbers.

I don't know what other means, what transportation has done to the sick and elderly, or crows.

Hannah Lurie, 254-B

GOLDEN RAIN FOUNDATION OPERATING RULES – Updated January 23, 2018

Modified Weekend Bus Routes
Bus Route Changes

RESOLUTION 90-14- 52

WHEREAS, the goal of the GRF transportation system is to provide safe, efficient and cost effective bus services to the residents and their guests; and

WHEREAS, the Regular Routes, which utilize eleven buses, are run on Monday through Saturday; and

WHEREAS, Saturday bus ridership is significantly lower than Monday through Friday; and

WHEREAS, Staff has received complaints that the Sunday bus routes are difficult to use because they differ from the Regular Routes; and

WHEREAS, the combination of driver input, GPS, and Bus Sticker data has allowed Staff to identify route redundancies and regular bus stops with low ridership; and

WHEREAS, eliminating route redundancies and changing low ridership bus stops from regular stops to request stops will allow eight routes similar to eight of the Monday - Friday Regular Routes to cover the same service area on Saturday and Sunday; and

NOW THEREFORE BE IT RESOLVED, September 2, 2014, these revised routes will be implemented on Saturday and Sunday as the Weekend Bus Routes; and

RESOLVED FURTHER, that six months after implementation, Staff will present the Mobility and Vehicles Committee with a progress report, which, if satisfactory, will result in the permanent adoption of these routes; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to carry out the purpose of this resolution.

FTA Grants

Authorization to Apply for FTA Section 5310 Grants

RESOLUTION 90-14- 55

Wednesday, September 17, 2014

WHEREAS, the U. S. Department of Transportation is authorized to make grants to states through the Federal Transit Administration to support capital projects for non-urbanized public transportation systems under Section 5310 of the Federal Transit Act (FTA C 9070.1F); and

WHEREAS, the California Department of Transportation (Department) has been designated by the Governor of the State of California to administer Section 5310 grants for transportation projects for the elderly and disabled; and

WHEREAS, The Golden Rain Foundation desires to apply for said financial assistance to permit operation of paratransit service in Laguna Woods and Laguna Hills; and

GOLDEN RAIN FOUNDATION OPERATING RULES – Updated January 23, 2018

WHEREAS, the Golden Rain Foundation has, to the maximum extent feasible, coordinated with other transportation providers and users in the region (including social service agencies; and

WHEREAS, RESOLUTION 90-11-16 adopted February 22, 2011 no longer provides Staff with sufficient authority required by the Department of Transportation to file and execute applications, certification of assurances, contracts and agreements, provide additional information, or submit and approve request for reimbursement of funds from the Department for the Section 5310 projects;

NOW THEREFORE BE IT RESOLVED, September 17, 2014, that the Golden Rain Foundation does hereby authorize Betty Parker, Financial Services Director of PCM Inc. as Agent, to file and execute applications on behalf of the Golden Rain Foundation with the Department to aid in the financing of capital projects pursuant to Section 5310 of the Federal Transit Act (FTA C 9070.1F), as amended; and

RESOLVED FURTHER, that PCM Inc. Agent for Golden Rain Foundation, is authorized to execute and file all certification of assurances, contracts or agreements or any other document required by the Department; and

RESOLVED FURTHER, that PCM Inc. Agent for Golden Rain Foundation, is authorized to provide additional information as the Department may require in connection with the application for the Section 5310 projects; and

RESOLVED FURTHER, that PCM Inc. Agent for Golden Rain Foundation is authorized to submit and approve request for reimbursement of funds from the Department for the Section 5310 projects; and

RESOLVED FURTHER, that RESOLUTION 90-11-16 adopted February 22, 2011 is hereby rescinded.

Compliance with the Civil Rights Act of 1964 Title VI
RESOLUTION 90-14- 32

Tuesday, July 01, 2014

WHEREAS, the Golden Rain Foundation desires to continue to comply with Title VI of the Civil Rights Act of 1964, including new provisions detailed in U.S. Department of Transportation's FTA Circular 4 702.1B, "Title VI Requirement and Guidelines for Federal Transit Administration Recipients;" and

WHEREAS, the Board of Directors wishes to authorize the approval of Staff to comply with necessary provisions of the Civil Rights Act;

NOW THEREFORE BE IT RESOLVED, July 1, 2014, the Golden Rain Foundation will not discriminate on the basis of race, color, or national origin; and

RESOLVED FURTHER, that the officers and agents of this Corporation are authorized to comply with current Federal requirements, including the submission of the required compliance plan as per the new provisions detailed in U.S. Department of Transportation's FTA Circular 4 702.1B; and

RESOLVED FURTHER, that the officers and agents of this Corporation are hereby authorized on behalf of the Corporation to implement policies that may be necessary to comply with any future revisions or interpretations of the Civil Rights Act.

In 2002, my son brought me to Laguna Woods Village in large part because of the availability of bus service (just like the other facilities for residents' use) that is included in the price of our annual maintenance fees. I do not drive. I use the buses for everything: shopping, doctor's appointments, accessing administrative and governmental offices, and getting to social occasions. The buses are safe for the many residents who use the service daily. We rely on the freedom of mobility and convenience the buses provide. Our health and happiness depends on our ability to move about the community – to shop for groceries without phoning ahead for a ride, to join in community activities on a whim, to freely live a life of confident independence with joy. Research shows that depression is rampant among seniors and much of that is due not only to illness and reduction of one's former abilities, but also to the loss of social support systems (like our buses), isolation, loss of independence and control over how decisions are made, and the resulting feeling of helplessness.

The buses have already been taken away without our choice on Saturday and Sunday as though life does not continue on the weekends. Why? Do the other facilities in Laguna Woods Village cease to be used on weekends? Do we not still need to eat, shop for our needs, or see friends on the weekend? My life takes place seven days a week.

In the Laguna Woods Globe, I read that GRF is in the process of abolishing the bus service and replacing it with Plan-a-Ride. This will be a grave inconvenience and, in fact, will not work! Many residents struggle with walkers and wheelchairs, with difficulty in hearing, using, and maintaining cell phones, with waiting endlessly in the heat or cold while doubtful of when a ride will arrive. Contrary to this cold-hearted scheme which will result in stress, confusion, and on-going aggravation, our bus drivers are very good, patient, reliable, and helpful to all.

Please call an meeting open to residents and hear what our needs are. We want continuation of daily bus service and also the return of the eight weekend buses which were taken away in 2017.

This thoughtless plan amounts to elder abuse!

Sincerely,

Patricia D'Luna

Laguna Woods Transportation System as I see it. May 2018

An efficient transportation service has been a hallmark of Laguna Woods Village (formerly known as Leisure World) however that system has come under threat.

Transportation service is not a frill it is a necessity in this community. For seniors and elderly who are unable to drive a car, the bus system allows independence. Most residents have no services available to them by walking. There are no grocery stores or medical facilities or other businesses within walking distance. Without transportation services many residents will become housebound. Substituting Plan-A-Ride for bus service is not the answer. However it is a valuable resource.

All of the recreational amenities used by some residents and paid for by all residents are not essential. But transportation in order to live our daily lives is essential. An efficient bus system is sorely needed.

The current system does not consider bus rider's time of significant value. When the busses are on an hourly schedule it takes too much time to get from one place to another. If one misses a bus it can mean a very long wait for the next bus. Going from one destination to another in one day is very time consuming.

The current bus system is not as efficient as one would like, with riders getting stranded, or having to wait too long for service, or just dealing with the frustration of coping with the way things are. During the hours between 11AM and 1PM busses are on a reduced schedule to accommodate the driver's lunch hour. There is no regular bus service on weekends.

Seniors are driving much longer than they should because they don't want to deal with the current bus system. There is a safety issue here.

Busses are equipped with an option that lowers and raises the bus to accommodate the surface level where the riders are to gain entry to the bus. Busses also have extendable ramps to facilitate the rider's entry to the vehicle by simply walking in or out. It also makes it easy for cane, walker and wheel chair users to gain entry to the vehicle. There is also storage space for securely stowing the rider's shopping cart.

The vans in use at this time are not user friendly for seniors. They are high enough from street level to present a problem. To gain access to a van one must hoist oneself into the vehicle. There is a very small ledge on the side of the van that is difficult to use because one cannot gain a foothold on it. There are grab bars high up at the front seat of some vans that require strength to use that some seniors do not have. Accessing a back seat is difficult. The rear seat in some vans feels precarious in that it stands alone with no arm rests. Getting into and out of vans is hazardous. Storage of packages and shopping carts is questionable.

The procedure at this date to schedule a ride with Plan-A-Ride is that one must phone before 12 Noon the day before service is needed. That means if a person finds a need for transportation at 1PM on Tuesday he must wait until Wednesday to schedule a ride for Thursday. Phoning ahead to schedule for rides is problematic for people with poor vision or other handicaps.

In my opinion the current transportation system is approaching elder abuse.

Many residents moved to LWV because there was a dependable bus service. It was assurance that we would be able to get around once we gave up driving. Eliminating bus service will completely eliminate our option for spontaneous travel. And it severely will curtail our independence.

Reasonable and dependable bus service seven days a week with Plan-A-Ride as an additional resource is needed. Smaller busses could be used on appropriate routes, instead of the larger busses to help give us a better system than we now have.

One gets the impression that the ultimate goal of our governing boards is to phase out transportation service completely. I would argue for a change from that direction into improving the quality of the service so that it will continue to be a valuable asset for the community of LWV.

Norma Young

126 R

*Any help you can give bus riders
will be greatly appreciated.*

*CC: Surkel
Skillman*

